

Tata Realty Quality Policy Statement

Tata Realty is committed to delight the customers through the product and services which are functionally efficient, aesthetically appealing and best in Quality. We design and execute our projects to meet our customer expectations and statutory requirements.

Tata Realty create a culture of Quality to ensure continual improvement of Quality Management System effectiveness towards customer satisfaction through effective management, performance, co-ordination and focus on Quality Objectives which include the following:

- Maintain Quality Management System meeting the requirements of ISO 9001:2015, compliance with applicable requirements, standards, and regulations.
- Ensure the suppliers are performing to the satisfaction of the customer by promoting Tata Realty Quality Management System to all suppliers to continually seek to raise customer satisfaction.
- We will be the process driven company, result oriented, efficient and provide enhanced value addition to customers.
- Achieve the key project and service delivery requirements – on time, within budget and in accordance with specifications
- To create culture of continual improvement of the Quality management system in the organization through motivation, involvement and training of employees on Organization objectives, Policies and procedures.

Targets related to these objectives are established, performance monitored and reviewed through performance management system

This policy and related Quality objectives are communicated to all employees and reviewed annually by the leadership team.



Sanjay Dutt

(Managing Director & Chief Executive Officer)

TATA Realty & Infrastructure Limited
TATA Housing Development Company Limited

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Mumbai